

# NFIP IT Services: SQANet Application

National Flood Conference | May 2008

Simple & Quick Access (SQANet) "dashboard" is a secure web-portal application that enables access to data from the NFIP Bureau flood insurance database and NFIP data warehouse. This business intelligence-reporting tool has a user-friendly web page for viewing a variety of useful reports and performing lookups. Each dashboard is customized based on each individual's role.



**FEMA**

# Agenda

- What is SQANet?
- Getting Started!
  - Web Portal>SQANet
  - Web Portal>Help
  - Accounts – My Profile
- SQANet Demo
  - Access Levels
  - Lookups
  - Reports
- Q&A

# Web Portal > SQANet

- [www.NFIPBureau.FEMA.gov](http://www.NFIPBureau.FEMA.gov)

NFIPBureau.FEMA.Gov Web Portal

## NFIPservices



**FEMA**

Location Validation
SQANet
FREE | F2M | Home
Help

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**EDG**

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**Pilot Applications**

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- F2M

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- [Disaster Info](#)

**NFIP Admin Only**

- [Admin Console](#)

Welcome to [NFIPBureau.FEMA.gov](http://NFIPBureau.FEMA.gov) Web Portal! This is your one-stop shop for FEMA, NFIP Bureau, WYO company, flood vendor and state NFIP needs, which includes access NFIP IT applications, forms, information and much more.

Over the next few months, you will see multiple upgrades to this Web Portal as we transition from [www.NFIPStat.com](http://www.NFIPStat.com) to [NFIPBureau.FEMA.gov](http://NFIPBureau.FEMA.gov). The transition phase is scheduled to start in January and end March 31, 2008. Come back often to see our progress! The NFIP Bureau NextGen Pilot Website for testing purposes will remain [www.nfipnextgen.com](http://www.nfipnextgen.com).

The NFIP Bureau Service production applications are listed below.

**Location Validation** allows NFIP stakeholders to standardize, validate, and geo-code an address. All addresses are validated by the US Postal Database, standardized based on NFIP standards, and system geo coded. *Production Level 1.0 | January 2008*

**FREE** (Flood Rating Engine Environment) allows users to generate a flood insurance quote for Submit-For-Rate, Emergency Program, and some Regular Program policy in seconds. *Production Level 1.0 | January 2008*

**Forms** allows users to complete online NFIP forms, for printing or downloading purposes. *Production Level 1.0 | January 2008*

**My Profile** allows users to modify their production user account online (i.e., change password, change contact information, request forgotten password). *Production Level 1.0 | January 2008*



# Web Portal > QuickStarts



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Help

NFIP Bureau.FEMA.Gov Web Portal

**NFIP**services

| Location Validation | SQANet | FREE | F2M | Home |

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- **FREE** QuickStart for Quoting and Underwriting Submissions ([PDF](#)\* 1,173KB or [Text](#) 80KB)
- **SQANet** QuickStart for Reporting ([PDF](#) 855KB or [Text](#) 21KB)
- **Forms** QuickStart for NFIP forms ([PDF](#) 490KB or [Text](#) 11KB)
- **F2M** QuickStart for WYO Co Flood Financial Submissions ([PDF](#) 1,096KB or [Text](#) 33KB)
- **TRRP** QuickStart for WYO Co Submissions ([PDF](#) 203KB or [Text](#) 19KB)
- **Location Validation** QuickStart for Address Validation ([PDF](#) 633KB or [Text](#) 35KB)
- **AW-501 and RL Maintenance** QuickStart ([PDF](#) 225KB)

\* *Adobe Reader 5.0 or better is required to view NFIP IT Services documentation and QuickStarts. Click to download [Adobe Reader](#) for free.*

## FAQs

### General NFIP IT Services Questions

- How do I get a username and password?

# Request An NFIP IT Services Account

**my profile**

New Account Request ■ Update My Profile, Password & Account

Back to NFIPNextGen.com ■ Help ■ Logout

## 1. Enter your information.

First Name:  Last Name:   
 Email:  Phone:  Second Phone:   
 Title:  Area of Expertise:  Fax:   
 Employer:

## 2. I am involved in (check all that apply.)

- IBHS
- Coalition
- CRS Task Force
- FISCAA
- Standards Committee
- Association of State Floodplain Management (ASFPM)
- Other

## 3. I am interested in (check all that apply):

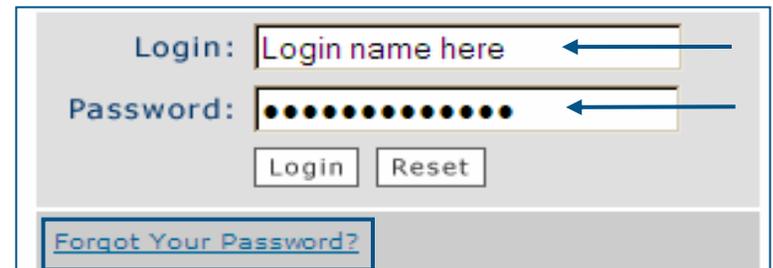
### NFIP Bureau Applications

- FREE - Flood Insurance Quoting Engine
- SQANet - Flood Insurance Reports
- F2M - WYO Company Flood Financial Management
- AW-501 and Repetitive Loss Maintenance (Access for States, Commu
- ezClaims - Re-Inspection (Access for WYO Companies, Vendors, NFIP
- ezClaims - Disaster Information (Access for WYO Companies, Vendors
- ezClaims - Coordinating Office (Access for Bureau ONLY)
- ezClaims - Damage Assessment (Access for Adjusters, FEMA and Burea
- ezClaims - Adjuster Console (Access for Flood Certified Adjusters and B
- Admin Profile (Access for WYO Companies, Vendors, NFIP Servicing Ag
- Company Profile (Access for WYO Companies, Vendors, NFIP Servicing Agent and Bureau ONLY)

*-Access Control and Monitoring for all web-based applications.*  
*-Required for Web Access*  
*-Foundation for Admin Console*

# NFIP IT Services Access Control

- NFIP IT Services Applications
  - Follow DHS Guidelines and Procedures
  - Single Sign On
  - Access Granted Based on User's Need and Role
- Privacy Act and Considerations
- Features
  - Forgotten Password
  - Workflow Approval Process



Login:  ←

Password:  ←

[Forgot Your Password?](#)

# SQANet Dashboard

**SQANet**

Dashboard | Logout

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**Links**

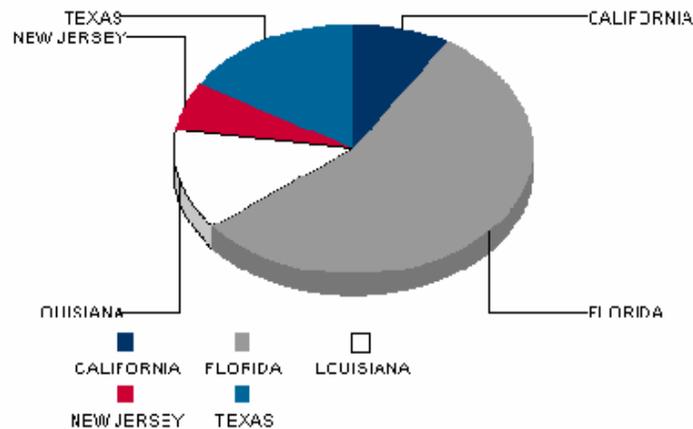
- Reports Corner
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**Reports**

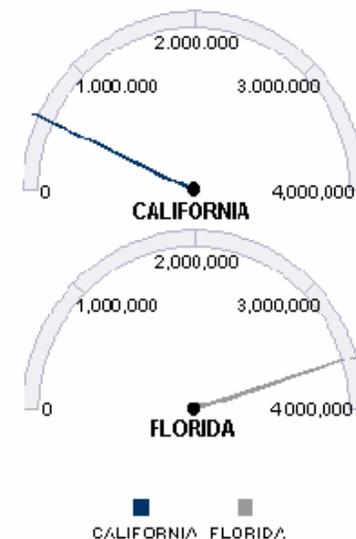
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  - 📄 Monthly Financial Reports Package
  - 📄 Written Premium and Payment Report

1 / 1 Main Report [Refresh] [Zoom: 100%]

**Top 5 States for Policies In Force**



**Number of Policies In Force for Top 2 States**



Welcome to SQANet! The SQANet "dashboard" is a simple web-portal concept, where you can securely get NFIP data from the Bureau and Statistical Agent. Just click on a report folder on the left to get started. SQANet Users are allowed to access the data they, and only they, are authorized to access.

Note: Please be patient as reports load, we are in the process of fine-tuning the NFIP data warehouse to improve performance. The data in these reports is primarily for testing purposes. If you identify inconsistency in the data please contact the NextGen team through the [feedback link](#).

## Folders>Report and Lookup

- Claims
- Community
- Lookup
- Polices
- RL
- Technical Support
- WYO Companies
- Financials

# Lookup > Lookup

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- ▶ WYO Company
- ▼ WYO Company Flood Financial Management
  - Cash Disbursement Report

**Lookup**

Lookup Type: Policies

First Name:

Last Name:

Address1:

Address2:

City:

Zipcode:

State: All States

Community:

Company: All Companies

Policy Number:

RL Number:

Show Matching: 500 Records

Date from:  /  /  to  /  /

# Lookup > Lookup by Policy

Address <http://fema.nfipnextgen.com/sqanet/IFrameReports.jsp>

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**Policy Lookup**

Date Range: as of May 5, 2008

| Policy Number | Insured Name | City            | State | Policy Eff. Dt | Policy Exp. Dt | Endorsement Eff. Dt. | Cancellation Dt. |
|---------------|--------------|-----------------|-------|----------------|----------------|----------------------|------------------|
| 000690        |              | SACRAMENTO      | CA    | Oct 09, 1991   | Oct 09, 1992   | Oct 09, 1991         |                  |
| 003728        |              | ROSEVILLE       | CA    | Oct 15, 2007   | Oct 15, 2008   | Oct 15, 2007         |                  |
| 007259        |              | SACRAMENTO      | CA    | Apr 06, 1996   | Apr 06, 1997   | Apr 06, 1996         |                  |
| 011333        |              | SACRAMENTO      | CA    | Mar 01, 2007   | Mar 01, 2008   | Mar 01, 2007         |                  |
| 011800        |              | WEST SACRAMENTO | CA    | Feb 19, 2007   | Feb 19, 2008   | Feb 19, 2007         |                  |
| 012119        |              | WILTON          | CA    | Dec 22, 2007   | Dec 22, 2008   | Dec 22, 2007         |                  |
| 012174        |              | CARMEL          | CA    | Sep 20, 2007   | Sep 20, 2008   | Sep 20, 2007         |                  |
| 014521        |              | SANTA CLARA     | CA    | Apr 03, 2005   | Apr 03, 2006   | Apr 03, 2005         |                  |
| 014521        |              | SANTA CLARA     | CA    | Apr 03, 2006   | Apr 03, 2007   | Apr 03, 2006         | Apr 03, 2006     |
| 015439        |              | CARMICHAEL      | CA    | Apr 02, 2007   | Apr 02, 2008   | Apr 02, 2007         |                  |
| 016017        |              | LONG BEACH      | CA    | Oct 25, 2007   | Oct 25, 2008   | Oct 25, 2007         |                  |
| 016841        |              | HESPERIA        | CA    | Jan 06, 2008   | Jan 06, 2009   | Jan 06, 2008         |                  |
| 018829        |              | MALIBU          | CA    | Feb 21, 2004   | Feb 21, 2005   | Feb 21, 2004         |                  |
| 019021        |              | MALIBU          | CA    | Feb 09, 2004   | Feb 09, 2005   | Feb 09, 2004         |                  |
| 019338        |              | LOS ANGELES     | CA    | Apr 19, 2004   | Apr 19, 2005   | Apr 19, 2004         | Sep 22, 2004     |
| 020572        |              | RIO LINDA       | CA    | Feb 21, 2007   | Feb 21, 2008   | Feb 21, 2007         |                  |
| 020572        |              | RIO LINDA       | CA    | Aug 16, 2007   | Aug 16, 2008   | Aug 16, 2007         |                  |
| 0205R0        |              | SAN RAFAEL      | CA    | Jan 26, 2007   | Jan 26, 2008   | Jan 26, 2007         |                  |
| 0205R0        |              | SUNNYVALE       | CA    | Oct 08, 2007   | Oct 08, 2008   | Oct 08, 2007         |                  |
| 0205R0        |              | WATSONVILLE     | CA    | Jun 14, 2007   | Jun 14, 2008   | Jun 14, 2007         |                  |
| 0205R0        |              | SAN LEANDRO     | CA    | May 23, 2007   | May 23, 2008   | May 23, 2007         |                  |
| 031920        |              | SACRAMENTO      | CA    | Jan 11, 2008   | Jan 11, 2009   | Jan 11, 2008         |                  |
| 043182        |              | CARSON          | CA    | Oct 07, 2004   | Oct 07, 2005   | Oct 07, 2004         |                  |
| 045282        |              | HESPERIA        | CA    | Sep 13, 2007   | Sep 13, 2008   | Nov 01, 2007         |                  |
| 060001        |              | PALM DESERT     | CA    | Sep 20, 2007   | Sep 20, 2008   | Sep 20, 2007         |                  |
| 060003        |              | NAPA            | CA    | Mar 29, 2007   | Mar 29, 2008   | Mar 29, 2007         |                  |
| 060006        |              | FOLSOM          | CA    | Mar 02, 2007   | Mar 02, 2008   | Mar 02, 2007         |                  |
| 060009        |              | SACRAMENTO      | CA    | Oct 20, 2005   | Oct 20, 2006   | Oct 20, 2005         |                  |

FEMA NFIP Bureau SQANet (LOOK0101)

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# Lookup by Policy Drilldown

Address: http://emil.nfiplexgen.com/sqa/levim/ame/reports.jsp

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Navigation bar with icons for print, back, forward, search, and zoom. Page 1 of 1, Main Report, 100% zoom.

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**SQANet**

**Policy Detail Lookup**  
Date Range: as of May 5, 2008

|                  |                      |                       |                      |                |         |                         |              |
|------------------|----------------------|-----------------------|----------------------|----------------|---------|-------------------------|--------------|
| <b>Company</b>   | <input type="text"/> | <b>Company Name :</b> | <input type="text"/> | <b>Status:</b> | Expired | <b>Policy Eff. Dt.:</b> | Oct 09, 1991 |
| <b>Policy #:</b> | <input type="text"/> | <b>Insured Name:</b>  | <input type="text"/> | <b>Zone:</b>   | A99     | <b>Policy Exp. Dt.:</b> | Oct 09, 1992 |
| <b>Address:</b>  | <input type="text"/> |                       |                      |                |         |                         |              |

[Associated Claims](#)

|                                     |              |                                 |           |
|-------------------------------------|--------------|---------------------------------|-----------|
| <b>Total Premium Amount:</b>        | 160.00       | <b>Total Building Coverage:</b> | 57,000.00 |
| <b>Total Premium Refund Amount:</b> | 0.00         | <b>Total Content Coverage:</b>  | 0.00      |
| <b>Policy CRS Discount(%):</b>      | 5.00         | <b>Policy Term Duration:</b>    | 1         |
| <b>Reinstatement Premium:</b>       |              | <b>Base Flood Elevation:</b>    | 9,999     |
| <b>Reinstatement Federal Fee:</b>   |              | <b>Post-FIRM:</b>               | Y         |
| <b>Building Construction Date:</b>  | Jul 01, 1986 | <b>Building Elevation:</b>      | N         |
| <b>Floor Type Code:</b>             | 1            | <b>Lowest Floor Elevation:</b>  | 9,999.0   |
| <b>Obstruction:</b>                 | 10           | <b>Occupancy:</b>               | 1         |
| <b>SRL:</b>                         | N/A          | <b>1316:</b>                    | N         |
| <b>Monroe:</b>                      | N            |                                 |           |

# Lookup by Claims Drilldown or Policy Drill Through



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**Claim Detail Lookup**  
Date Range: as of May 5, 2008

| Insured's Name            | Loss Date           | Open Date             | Close Date                 | Claim Status           | Policy Effective Date  | Policy Expiration Date | Endorsement Effective Date  |                        |                     |                   |
|---------------------------|---------------------|-----------------------|----------------------------|------------------------|------------------------|------------------------|-----------------------------|------------------------|---------------------|-------------------|
| <b>Address:</b>           |                     |                       |                            | <b>Claim Number :</b>  | <b>PDA :</b>           | <b>Monroe:</b>         |                             |                        |                     |                   |
|                           |                     |                       |                            | <b>Policy Number :</b> | <b>SRL:</b>            | <b>1316:</b>           |                             |                        |                     |                   |
| <b>Program</b>            | <b>Rate Method</b>  | <b>Policy Status</b>  | <b>Condo Ind</b>           | <b>Condo Units</b>     | <b>Small Business</b>  | <b>Occupancy</b>       | <b>Building Type</b>        | <b>Basement Encl</b>   | <b>Post FIRM</b>    | <b>Flood Zone</b> |
| <b>Loc Contents</b>       | <b>Course Const</b> | <b>State Owned</b>    | <b>Disaster Assistance</b> |                        | <b>Base Flood</b>      | <b>Low Floor</b>       | <b>Elevation Difference</b> |                        |                     |                   |
| <b>Elevated Building</b>  | <b>Water Depth</b>  | <b>Duration Water</b> | <b>Catastrophe Number</b>  |                        | <b>Cause of Loss</b>   | <b>Flood Proof</b>     | <b>Foundation</b>           | <b>Wall Structure</b>  | <b>Wall Surface</b> |                   |
| <b>Building Coverage:</b> |                     | <b>Cont Coverage:</b> |                            |                        | <b>Icc Coverage:</b>   |                        |                             | <b>Bldg Val - ACV:</b> |                     |                   |
| <b>Content Value:</b>     |                     | <b>Bldg Val RCV:</b>  |                            |                        |                        |                        |                             |                        |                     |                   |
| <b>Bldg Dmg ACV:</b>      |                     | <b>Cont Dmg ACV:</b>  |                            |                        | <b>Bldg Dmg RCV:</b>   |                        |                             | <b>Cont Dmg RCV:</b>   |                     |                   |
| <b>Bldg Paid:</b>         |                     | <b>Cont Paid:</b>     |                            |                        | <b>ICC Paid:</b>       |                        |                             |                        |                     |                   |
| <b>Bldg Recovery:</b>     |                     | <b>Cont Recovery:</b> |                            |                        | <b>ICC Recovery:</b>   |                        |                             |                        |                     |                   |
| <b>Bldg Reserves:</b>     |                     | <b>Cont Reserves:</b> |                            |                        | <b>ICC Reserves:</b>   |                        |                             |                        |                     |                   |
| <b>CWOP Building:</b>     |                     | <b>CWOP Contents:</b> |                            |                        | <b>CWOP ICC:</b>       |                        |                             |                        |                     |                   |
| <b>Content Remove:</b>    |                     | <b>Mobile Remove:</b> |                            |                        | <b>Flood Expense:</b>  |                        |                             |                        |                     |                   |
| <b>Allocated LAE:</b>     |                     | <b>Allocated ICC:</b> |                            |                        | <b>Salvage Amount:</b> |                        |                             | <b>Subrogation:</b>    |                     |                   |
| <b>Longitude:</b>         |                     | <b>Latitude:</b>      |                            |                        | <b>GEO Result:</b>     |                        |                             | <b>GEO Census:</b>     |                     |                   |

**Your SQANet report/search did not match any records.**

Suggestions:

1. Increase search parameters (e.g. Search one month, instead of one day; select all states instead of one state)
2. Make sure all words are spelled correctly
3. Change your search by using different words (e.g. use RL number instead of policyholder address or name)

# Lookup > Lookup by Claims



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**Lookup**

Lookup Type: Policies

First Name:

Last Name:

Address1:

Address2:

City:

Zipcode:

State: All States

Community:

Company: All Companies

Policy Number:

RL Number:

Show Matching: 500 Records

Date from:  /  /  to  /  /

# Lookup by Claims

## Claim Lookup

Date Range: as of May 5, 2008

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| Policy # | Date of Loss | Company # | Company Name | Insured Name | Claim Status         | Building Payment  | Content Payment  | Total Payments    |
|----------|--------------|-----------|--------------|--------------|----------------------|-------------------|------------------|-------------------|
|          | Dec 31, 2005 |           |              |              | Closed               | 16,860.65         | 2,717.00         | 19,577.65         |
|          | Jan 01, 2006 |           |              |              | Closed               | 2,363.21          | 0.00             | 2,363.21          |
|          | Jan 10, 1995 |           |              |              | Closed w/out Payment | 0.00              | 0.00             | 0.00              |
|          | Oct 30, 1992 |           |              |              | Closed w/out Payment | 0.00              | 0.00             | 0.00              |
|          | Feb 06, 1998 |           |              |              | Closed               | 5,526.96          | 1,279.26         | 6,806.22          |
|          | Apr 05, 1991 |           |              |              | Closed w/out Payment | 0.00              | 0.00             | 0.00              |
|          | Dec 31, 2005 |           |              |              | Closed               | 32,989.72         | 0.00             | 32,989.72         |
|          | Feb 20, 1996 |           |              |              | Closed               | 44,031.45         | 25,696.24        | 69,727.69         |
|          | Mar 09, 1995 |           |              |              | Closed               | 9,842.18          | 0.00             | 9,842.18          |
|          | Feb 04, 1998 |           |              |              | Closed               | 6,379.28          | 0.00             | 6,379.28          |
|          |              |           |              |              |                      | <b>117,993.45</b> | <b>29,692.50</b> | <b>147,685.95</b> |

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**Claim Detail Lookup**

Date Range: as of May 5, 2008

| Insured's Name     | Loss Date    | Open Date      | Close Date          | Claim Status    | Policy Effective Date | Policy Expiration Date | Endorsement Effective Date |              |   |  |
|--------------------|--------------|----------------|---------------------|-----------------|-----------------------|------------------------|----------------------------|--------------|---|--|
| [Redacted]         | Feb 04, 1998 | Feb 09, 1998   | Mar 30, 1998        | Closed          | Oct 18, 1999          | Oct 18, 2000           | Oct 18, 1999               |              |   |  |
|                    |              |                |                     |                 | Claim Number :        | [Redacted]             | PDA :                      | Monroe:      | N |  |
|                    |              |                |                     | Policy Number : | [Redacted]            | SRL:                   | 1316:                      | N            |   |  |
| Policy Status      | Condo Ind    | Condo Units    | Small Business      | Occupancy       | Building Type         | Basement Encl          | Post FIRM                  | Flood Zone   |   |  |
| E                  | N            | 1              | N                   | Single-Family   | 1                     | 0                      | N                          | AH           |   |  |
| Loc Contents       | Course Const | State Owned    | Disaster Assistance | Base Flood      | Low Floor             | Elevation Difference   |                            |              |   |  |
| N                  | N            | 0              | 0                   | 9,999.00        | 9,999.00              | 999.00                 |                            |              |   |  |
| Elevated Building  | Water Depth  | Duration Water | Catastrophe Number  | Cause of Loss   | Flood Proof           | Foundation             | Wall Structure             | Wall Surface |   |  |
| Y                  | 2.00         |                | 611.00              | 4               | N                     |                        |                            |              |   |  |
| Building Coverage: | 100,000.00   | Cont Coverage: | 0.00                | Icc Coverage:   | 15,000.00             | Bldg Val - ACV:        | 132,217.00                 |              |   |  |
| Content Value:     | 0.00         | Bldg Val RCV:  | 155,550.00          | Bldg Dmg RCV:   | 7,525.00              | Cont Dmg RCV:          | 0.00                       |              |   |  |
| Bldg Dmg ACV:      | 7,067.00     | Cont Dmg ACV:  | 0.00                | ICC Paid:       | 0.00                  |                        |                            |              |   |  |
| Bldg Paid:         | 6,379.28     | Cont Paid:     | 0.00                | ICC Recovery:   | 0.00                  |                        |                            |              |   |  |
| Bldg Recovery:     | 0.00         | Cont Recovery: | 0.00                | ICC Reserves:   | 0.00                  |                        |                            |              |   |  |
| Bldg Reserves:     | 0.00         | Cont Reserves: | 0.00                | ICC Reserves:   | 0.00                  |                        |                            |              |   |  |
| CWOP Building:     |              | CWOP Contents: | Unknown             | CWOP ICC:       | Unknown               |                        |                            |              |   |  |
| Content Remove:    | 0.00         | Mobile Remove: | 0.00                | Flood Expense:  | 63.00                 |                        |                            |              |   |  |
| Allocated LAE:     | 500.00       | Allocated ICC: | 0.00                | Salvage Amount: | 0.00                  | Subrogation:           | 0.00                       |              |   |  |
| Longitude:         | -122.199411  | Latitude:      | 39.530705           | GEO Result:     |                       | GEO Census:            |                            |              |   |  |

# Lookup > Community Lookup

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## NFIP Community Lookup

State:

Community:

Community #

Status:

Map panel #

Map Suffix #

Show Matching:

### Report Description:

[more info](#)

### Target User(s):

### Note:

Note: NFIPNextGen.com scheduled system upgrades, patch management, and backups occur on Sundays from 10:00 a.m. to 2:30 p.m. The system may or may not be available during this timeframe. Please plan accordingly.

# Lookup by Community

Main Report
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## Community Lookup

| Community Number | Community Name          | State      |
|------------------|-------------------------|------------|
| 060001           | ALAMEDA COUNTY*         | CALIFORNIA |
| 060002           | ALAMEDA, CITY OF        | CALIFORNIA |
| 060003           | ALBANY, CITY OF         | CALIFORNIA |
| 060004           | BERKELEY, CITY OF       | CALIFORNIA |
| 060005           | EMERYVILLE, CITY OF     | CALIFORNIA |
| 060008           | LIVERMORE, CITY OF      | CALIFORNIA |
| 060009           | NEWARK, CITY OF         | CALIFORNIA |
| 060010           | CABAZON MISSION INDIANS | CALIFORNIA |
| 060011           | PIEDMONT, CITY OF       | CALIFORNIA |
| 060012           | PLEASANTON, CITY OF     | CALIFORNIA |
| 060013           | SAN LEANDRO, CITY OF    | CALIFORNIA |
| 060014           | UNION CITY, CITY OF     | CALIFORNIA |
| 060015           | AMADOR COUNTY *         | CALIFORNIA |
| 060016           | IONE, CITY OF           | CALIFORNIA |
| 060017           | BUTTE COUNTY *          | CALIFORNIA |
| 060019           | GRIDLEY, CITY OF        | CALIFORNIA |
| 060020           | OROVILLE, CITY OF       | CALIFORNIA |
| 060021           | ANGELS, CITY OF         | CALIFORNIA |
| 060022           | COLUSA COUNTY *         | CALIFORNIA |
| 060023           | COLUSA, CITY OF         | CALIFORNIA |
| 060024           | WILLIAMS, CITY OF       | CALIFORNIA |
| 060025           | CONTRA COSTA COUNTY*    | CALIFORNIA |
| 060026           | ANTIOCH, CITY OF        | CALIFORNIA |
| 060027           | CLAYTON, CITY OF        | CALIFORNIA |
| 060028           | KETTLEMAN, CITY OF      | CALIFORNIA |
| 060032           | PINOLE, CITY OF         | CALIFORNIA |
| 060033           | PITTSBURG,CITY OF       | CALIFORNIA |
| 060034           | PLEASANT HILL, CITY OF  | CALIFORNIA |
| 060035           | RICHMOND, CITY OF       | CALIFORNIA |
| 060036           | SAN PABLO, CITY OF      | CALIFORNIA |
| 060037           | STRAFFORD, CITY OF      | CALIFORNIA |
| 060039           | CRESCENT CITY, CITY OF  | CALIFORNIA |
| 060040           | EL DORADO COUNTY*       | CALIFORNIA |
| 060041           | PLACERVILLE, CITY OF    | CALIFORNIA |
| 060044           | CLOVIS, CITY OF         | CALIFORNIA |
| 060045           | COALINGA, CITY OF       | CALIFORNIA |
| 060046           | FIREBAUGH, CITY OF      | CALIFORNIA |
| 060047           | FOWLER, CITY OF         | CALIFORNIA |
| 060048           | FRESNO, CITY OF         | CALIFORNIA |
| 060049           | HURON, CITY OF          | CALIFORNIA |
| 060050           | KINGSBURG, CITY OF      | CALIFORNIA |
| 060051           | MENDOTA, CITY OF        | CALIFORNIA |
| 060052           | ORANGE COVE, CITY OF    | CALIFORNIA |
| 060053           | REEDLEY, CITY OF        | CALIFORNIA |
| 060054           | SANGER, CITY OF         | CALIFORNIA |
| 060055           | SAN JOAQUIN, CITY OF    | CALIFORNIA |
| 060056           | SELMA, CITY OF          | CALIFORNIA |
| 060057           | CLENN COUNTY*           | CALIFORNIA |

# Lookup by Community Drill Down

## Community Lookup for ALAMEDA COUNTY\*

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|   |  |  |
|---|--|--|
| <b>State :</b> CALIFORNIA               | <b>Community ID:</b> 060001            | <b>Community :</b> ALAMEDA COUNTY*     |
| <b>County :</b> ALAMEDA COUNTY          | <b>Last Updated :</b> Jan 04, 1994     | <b>CRS Class :</b> 07                  |
| <b>Community Status :</b> Participating |  |  |
| <b>Probation Eff. Dt:</b>               | <b>Probation End Dt:</b>               | <b>Prob. Status :</b> NOT ON PROBATION |
| <b>Suspension Dt:</b>                   | <b>Suspension Update Dt:</b>           |  |
| <b>Suspension Reason :</b>              |  |  |
| <b>CRS Eff. Rating Dt:</b> Oct 01, 1999 | <b>CRS Rating End Dt:</b>              |  |
| <b>Emer Entry Dt:</b> Dec 03, 1971      | <b>Reg Entry Dt:</b> Apr 15, 1981      |  |
| <b>Init Firm Dt:</b> Apr 15, 1981       | <b>Curr Firm Dt:</b> Feb 09, 2000      |  |
| <b>Init FHBM Dt:</b> Nov 01, 1974       |  |  |
| <b>State :</b> CALIFORNIA               | <b>Community ID:</b> 060001            | <b>Community :</b> ALAMEDA COUNTY*     |
| <b>County :</b> ALAMEDA COUNTY          | <b>Last Updated :</b> Jan 04, 1994     | <b>CRS Class :</b> 08                  |
| <b>Community Status :</b> Participating |  |  |
| <b>Probation Eff. Dt:</b>               | <b>Probation End Dt:</b>               | <b>Prob. Status :</b> NOT ON PROBATION |
| <b>Suspension Dt:</b>                   | <b>Suspension Update Dt:</b>           |  |
| <b>Suspension Reason :</b>              |  |  |
| <b>CRS Eff. Rating Dt:</b> Oct 01, 1994 | <b>CRS Rating End Dt:</b> Oct 01, 1999 |  |
| <b>Emer Entry Dt:</b> Dec 03, 1971      | <b>Reg Entry Dt:</b> Apr 15, 1981      |  |
| <b>Init Firm Dt:</b> Apr 15, 1981       | <b>Curr Firm Dt:</b> Feb 09, 2000      |  |
| <b>Init FHBM Dt:</b> Nov 01, 1974       |  |  |
| <b>State :</b> CALIFORNIA               | <b>Community ID:</b> 060001            | <b>Community :</b> ALAMEDA COUNTY*     |

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**NFIP Community Lookup**

| State       | County            | Community | Community Name     | Community Status | CRS Class | CRS Effective Date | Map Effective. Dt. | Map Panel | Map Suffix | Flood Zone | CBRA Zones |
|-------------|-------------------|-----------|--------------------|------------------|-----------|--------------------|--------------------|-----------|------------|------------|------------|
| CONNECTICUT | LITCHFIELD COUNTY | 090043    | BANTAM, BOROUGH OF | Participating    | 00        |                    | Oct 15, 1981       | 0000      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0000      | B          | C          |            |
|             |                   |           |                    |                  |           |                    |                    | 0000      | B          | X          |            |
|             |                   |           |                    |                  |           |                    |                    | 0001      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0001      | B          | C          |            |
|             |                   |           |                    |                  |           |                    |                    | 0001      | B          | X          |            |
|             |                   |           |                    |                  |           |                    |                    | 0000      | A          |            |            |
|             |                   |           |                    |                  |           |                    |                    | 0000      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0000      | B          | AE         |            |
|             |                   |           |                    |                  |           |                    |                    | 0000      | B          | X          |            |
| CONNECTICUT | LITCHFIELD COUNTY | 090044    | CANAAN, TOWN OF    | Participating    | 00        |                    | Sep 02, 1988       | 0000      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0000      | B          | AE         |            |
|             |                   |           |                    |                  |           |                    |                    | 0000      | B          | X          |            |
|             |                   |           |                    |                  |           |                    |                    | 0002      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0002      | B          | AE         |            |
|             |                   |           |                    |                  |           |                    |                    | 0002      | B          | X          |            |
|             |                   |           |                    |                  |           |                    |                    | 0004      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0004      | B          | AE         |            |
|             |                   |           |                    |                  |           |                    |                    | 0004      | B          | X          |            |
|             |                   |           |                    |                  |           |                    |                    | 0010      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0010      | B          | AE         |            |
|             |                   |           |                    |                  |           |                    |                    | 0010      | B          | X          |            |
|             |                   |           |                    |                  |           |                    |                    | 0012      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0012      | B          | AE         |            |
|             |                   |           |                    |                  |           |                    |                    | 0012      | B          | X          |            |
|             |                   |           |                    |                  |           |                    |                    | 0014      | B          | A          |            |
|             |                   |           |                    |                  |           |                    |                    | 0014      | B          | AE         |            |
|             |                   |           |                    |                  |           |                    |                    | 0014      | B          | X          |            |
| 0016        | B                 | A         |                    |                  |           |                    |                    |           |            |            |            |
| 0016        | B                 | AE        |                    |                  |           |                    |                    |           |            |            |            |
| 0016        | B                 | X         |                    |                  |           |                    |                    |           |            |            |            |
| 0018        | B                 | A         |                    |                  |           |                    |                    |           |            |            |            |
| 0018        | B                 | AE        |                    |                  |           |                    |                    |           |            |            |            |
| 0018        | B                 | X         |                    |                  |           |                    |                    |           |            |            |            |
| 0020        | B                 | A         |                    |                  |           |                    |                    |           |            |            |            |
| 0020        | B                 | AE        |                    |                  |           |                    |                    |           |            |            |            |

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### Flood Insurance in the United States - CIF

| State                | Contracts In Force (#) | Insurance In Force (\$) | Written Premium In |
|----------------------|------------------------|-------------------------|--------------------|
| ALABAMA              | 38,656                 | 9,629,897,600           | 28,723,577         |
| ALASKA               | 2,424                  | 532,270,800             | 1,850,033          |
| ARIZONA              | 31,517                 | 7,073,887,700           | 17,972,298         |
| ARKANSAS             | 15,955                 | 1,814,640,100           | 8,200,245          |
| CALIFORNIA           | 236,932                | 58,417,565,100          | 158,922,073        |
| COLORADO             | 14,684                 | 3,469,711,900           | 11,928,235         |
| CONNECTICUT          | 28,046                 | 7,284,391,900           | 30,210,899         |
| DELAWARE             | 17,514                 | 5,020,796,400           | 12,545,766         |
| DISTRICT OF COLUMBIA | 672                    | 204,388,600             | 498,038            |
| FLORIDA              | 1,436,504              | 434,562,948,700         | 861,531,942        |
| GEORGIA              | 79,378                 | 18,832,084,700          | 47,739,855         |
| GUAM                 | 235                    | 45,656,100              | 298,353            |
| HAWAII               | 16,223                 | 9,357,049,100           | 22,849,336         |
| IDAHO                | 5,964                  | 1,343,759,400           | 3,478,101          |
| ILLINOIS             | 40,127                 | 6,751,722,700           | 30,947,718         |
| INDIANA              | 26,990                 | 3,625,864,100           | 18,268,446         |
| IOWA                 | 10,101                 | 1,307,719,600           | 7,166,093          |
| KANSAS               | 11,170                 | 1,459,792,500           | 6,715,523          |
| KENTUCKY             | 19,959                 | 2,496,695,700           | 12,486,631         |
| LOUISIANA            | 472,559                | 90,522,763,600          | 276,390,708        |
| MAINE                | 7,359                  | 1,524,646,200           | 5,797,563          |
| MARYLAND             | 40,077                 | 12,177,566,600          | 28,486,802         |
| MASSACHUSETTS        | 39,167                 | 9,794,218,000           | 43,074,150         |
| MICHIGAN             | 23,098                 | 3,674,613,200           | 16,488,857         |
| MINNESOTA            | 8,083                  | 1,498,346,700           | 5,424,404          |
| MISSISSIPPI          | 73,782                 | 13,834,743,600          | 34,056,805         |
| MISSOURI             | 22,150                 | 3,182,212,000           | 15,609,200         |
| MONTANA              | 3,432                  | 550,539,800             | 2,052,560          |
| NEBRASKA             | 11,462                 | 1,592,688,000           | 7,104,998          |
| NEVADA               | 14,484                 | 3,622,916,800           | 7,722,433          |
| NEW HAMPSHIRE        | 6,378                  | 1,366,284,100           | 5,255,478          |
| NEW JERSEY           | 163,075                | 43,917,902,500          | 151,687,542        |
| NEW MEXICO           | 15,032                 | 2,278,273,000           | 8,349,405          |
| NEW YORK             | 126,783                | 30,618,249,600          | 104,630,353        |
| NORTH CAROLINA       | 115,025                | 27,655,502,100          | 71,402,944         |
| NORTH DAKOTA         | 4,239                  | 698,161,300             | 2,600,264          |
| OHIO                 | 36,638                 | 5,221,228,300           | 25,015,614         |
| OKLAHOMA             | 15,072                 | 2,079,871,500           | 8,312,416          |
| OREGON               | 27,634                 | 6,023,558,000           | 17,723,795         |
| PENNSYLVANIA         | 61,288                 | 10,334,776,300          | 45,506,955         |
| Puerto Rico          | 40,000                 | 4,958,355,000           | 25,400,140         |

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Crystal Reports (RPT)  
 Adobe Acrobat (PDF)  
 Microsoft Excel 97-2000 (XLS)  
 Microsoft Excel 97-2000 - Data Only (XLS)  
 Microsoft Word (RTF)  
 Microsoft Word - Editable (RTF)  
 Rich Text Format (RTF)

Page Range:

Pages:

From:  To:

OK    Cancel



Contracts - CIF

| Contracts In Force (#) | Insurance In Force (\$) | Written Premium In |
|------------------------|-------------------------|--------------------|
| 38,656                 | 9,629,897,600           | 28,723,577         |
| 2,424                  | 532,270,800             | 1,850,033          |
| 31,517                 | 7,073,887,700           | 17,972,298         |
| 15,955                 | 1,814,640,100           | 8,200,245          |
| 236,932                | 58,417,565,100          | 158,922,073        |
| 14,684                 | 3,469,711,900           | 11,928,235         |
| 28,046                 | 7,284,391,900           | 30,210,899         |
| 17,514                 | 5,020,796,400           | 12,545,766         |
| 672                    | 204,388,600             | 498,038            |
| 1,436,504              | 434,562,948,700         | 861,531,942        |
| 79,378                 | 18,832,084,700          | 47,739,855         |
| 235                    | 45,656,100              | 298,353            |
| 16,223                 | 9,357,049,100           | 22,849,336         |
| 5,964                  | 1,343,759,400           | 3,478,101          |
| 40,127                 | 6,751,722,700           | 30,947,718         |
| 26,990                 | 3,625,864,100           | 18,268,446         |
| 10,101                 | 1,307,719,600           | 7,166,093          |
| 11,170                 | 1,459,792,500           | 6,715,523          |
| 19,959                 | 2,496,695,700           | 12,486,631         |
| 472,559                | 90,522,763,600          | 276,390,708        |
| 7,359                  | 1,524,646,200           | 5,797,563          |
| 40,077                 | 12,177,566,600          | 28,486,802         |
| 39,167                 | 9,794,218,000           | 43,074,150         |
| 23,098                 | 3,674,613,200           | 16,488,857         |
| 8,083                  | 1,498,346,700           | 5,424,404          |
| 73,782                 | 13,834,743,600          | 34,056,805         |
| 22,150                 | 3,182,212,000           | 15,609,200         |
| 3,432                  | 550,539,800             | 2,052,560          |
| 11,462                 | 1,592,688,000           | 7,104,998          |
| 14,484                 | 3,622,916,800           | 7,722,433          |
| 6,378                  | 1,366,284,100           | 5,255,478          |
| 163,075                | 43,917,902,500          | 151,687,542        |
| 15,032                 | 2,278,273,000           | 8,349,405          |
| 126,783                | 30,618,249,600          | 104,630,353        |
| 115,025                | 27,655,502,100          | 71,402,944         |
| 4,239                  | 698,161,300             | 2,600,264          |
| 36,638                 | 5,221,228,300           | 25,015,614         |
| 15,072                 | 2,079,871,500           | 8,312,416          |
| 27,634                 | 6,023,558,000           | 17,723,795         |
| 61,288                 | 10,334,776,300          | 45,506,955         |
| 45,024                 | 4,958,355,900           | 25,400,440         |

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- OKLAHOMA
- OREGON
- PENNSYLVANIA
- Puerto Rico



### Flood Insurance in the United States - CIF

| State                | Contracts In Force (#) | Insurance In Force (\$) | Written Premium In |
|----------------------|------------------------|-------------------------|--------------------|
| ALABAMA              | 38,656                 | 9,629,897,600           | 28,723,577         |
| ALASKA               | 2,424                  | 532,270,800             | 1,850,033          |
| ARIZONA              | 31,517                 | 7,073,887,700           | 17,972,298         |
| ARKANSAS             | 15,955                 | 1,814,640,100           | 8,200,245          |
| CALIFORNIA           | 236,932                | 58,417,565,100          | 158,922,073        |
| COLORADO             | 14,684                 | 3,469,711,900           | 11,928,235         |
| CONNECTICUT          | 28,046                 | 7,284,391,900           | 30,210,899         |
| DELAWARE             | 17,514                 | 5,020,796,400           | 12,545,766         |
| DISTRICT OF COLUMBIA | 672                    | 204,388,600             | 498,038            |
| FLORIDA              | 1,436,504              | 434,562,948,700         | 861,531,942        |
| GEORGIA              | 79,378                 | 18,832,084,700          | 47,739,855         |
| GUAM                 | 235                    | 45,656,100              | 298,353            |
| HAWAII               | 16,223                 | 9,357,049,100           | 22,849,336         |
| IDAHO                | 5,964                  | 1,343,759,400           | 3,478,101          |
| ILLINOIS             | 40,127                 | 6,751,722,700           | 30,947,718         |
| INDIANA              | 26,990                 | 3,625,864,100           | 18,268,446         |
| IOWA                 | 10,101                 | 1,307,719,600           | 7,166,093          |
| KANSAS               | 11,170                 | 1,459,792,500           | 6,715,523          |
| KENTUCKY             | 19,999                 | 2,496,695,700           | 12,486,631         |

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|    | A                    | B                      | C                       | D                             | E | F | G |
|----|----------------------|------------------------|-------------------------|-------------------------------|---|---|---|
| 1  | State                | Contracts In Force (#) | Insurance In Force (\$) | Written Premium In Force (\$) |   |   |   |
| 2  | ALABAMA              | 38,656                 | 9,629,897,600           | 28,723,577                    |   |   |   |
| 3  | ALASKA               | 2,424                  | 532,270,800             | 1,850,033                     |   |   |   |
| 4  | ARIZONA              | 31,517                 | 7,073,887,700           | 17,972,298                    |   |   |   |
| 5  | ARKANSAS             | 15,955                 | 1,814,640,100           | 8,200,245                     |   |   |   |
| 6  | CALIFORNIA           | 236,932                | 58,417,565,100          | 158,922,073                   |   |   |   |
| 7  | COLORADO             | 14,684                 | 3,469,711,900           | 11,928,235                    |   |   |   |
| 8  | CONNECTICUT          | 28,046                 | 7,284,391,900           | 30,210,899                    |   |   |   |
| 9  | DELAWARE             | 17,514                 | 5,020,796,400           | 12,545,766                    |   |   |   |
| 10 | DISTRICT OF COLUMBIA | 672                    | 204,388,600             | 498,038                       |   |   |   |
| 11 | FLORIDA              | 1,436,504              | 434,562,948,700         | 861,531,942                   |   |   |   |
| 12 | GEORGIA              | 79,378                 | 18,832,084,700          | 47,739,855                    |   |   |   |

Sheet1

Ready

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**WYO Basic Claim**  
Date Range: as of May 5, 2008

COMPANY NAME:       COMPANY NAME:   
POLICY NUMBER:       LOSS DATE: 08/14/1987

|                               |            |                               |  |
|-------------------------------|------------|-------------------------------|--|
| Claim Status:                 | C          | Total Damage Building ACV: \$ | 29,400.00                                |
| Claim Open Date:              | 09/29/1987 | Total Damage Contents ACV: \$ | 0.00                                     |
| Claim Close Date:             | 09/30/1987 | Catastrophe Number:           | 869.00                                   |
| Claim Origination Date:       | 09/30/1987 | Cause of Loss:                | 4 - Accumulation of Rainfall or Snowmelt |
| Claim Last Date:              | 10/31/1987 | Water Depth:                  | -3.00                                    |
| Claim Reopen Date:            |            | Flood Expense:                | 0.00                                     |
| Total Property Value ACV: \$  | 42,000.00  | Final Pay Contents:           | A  |
| Final Pay Building:           | Y          | Total Property Value RCV: \$  | 0.00                                     |
| Replacement Cost Indicator:   | R          | CWOP - Contents:              |  |
| CWOP - Building:              |            | Mobile Removal Cost:          | 0.00                                     |
| Contents Removal Cost:        | 0.00       | Total Damage Contents RCV:    | 0.00                                     |
| Total Damage Building RCV: \$ | 0.00       |                               |  |

COMPANY NAME:       COMPANY NAME:   
POLICY NUMBER:       LOSS DATE: 07/17/1996

|                              |            |                               |  |
|------------------------------|------------|-------------------------------|--|
| Claim Status:                | C          | Total Damage Building ACV: \$ | 6,232.00                                 |
| Claim Open Date:             | 08/29/1996 | Total Damage Contents ACV: \$ | 6,232.00                                 |
| Claim Close Date:            | 10/31/1996 | Catastrophe Number:           | 591.00                                   |
| Claim Origination Date:      | 08/31/1996 | Cause of Loss:                | 4 - Accumulation of Rainfall or Snowmelt |
| Claim Last Date:             | 10/31/1996 | Water Depth:                  | 0.00                                     |
| Claim Reopen Date:           | 10/30/1996 | Flood Expense:                | 0.00                                     |
| Total Property Value ACV: \$ | 86,700.00  | Final Pay Contents:           | Y  |
| Final Pay Building:          | Y          | Total Property Value RCV: \$  | 0.00                                     |
| Replacement Cost Indicator:  | R          |                               |  |

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**Loss Statistics Summary By Fiscal Year**

|                | Totals for   | Calendar Year | 2007        |             |                |  |
|----------------|--------------|---------------|-------------|-------------|----------------|--|
| State Name     | Total Losses | Closed Losses | Open Losses | CWOP Losses | Total Payments |  |
| ALABAMA        | 68           | 35            | 4           | 29          | 1,051,498      |  |
| ALASKA         | 6            | 2             | 0           | 4           | 16,757         |  |
| ARIZONA        | 124          | 67            | 11          | 46          | 1,958,109      |  |
| ARKANSAS       | 61           | 40            | 2           | 19          | 497,628        |  |
| CALIFORNIA     | 50           | 12            | 11          | 27          | 161,272        |  |
| COLORADO       | 48           | 22            | 1           | 25          | 769,141        |  |
| CONNECTICUT    | 1296         | 1060          | 11          | 225         | 18,220,231     |  |
| DELAWARE       | 18           | 11            | 0           | 7           | 87,060         |  |
| FLORIDA        | 937          | 369           | 93          | 475         | 5,679,776      |  |
| GEORGIA        | 95           | 51            | 10          | 34          | 524,228        |  |
| HAWAII         | 77           | 6             | 58          | 13          | 43,019         |  |
| IDAHO          | 4            | 0             | 1           | 3           | 0              |  |
| ILLINOIS       | 1071         | 847           | 26          | 198         | 12,223,861     |  |
| INDIANA        | 176          | 124           | 3           | 49          | 1,572,648      |  |
| IOWA           | 243          | 194           | 6           | 43          | 3,727,730      |  |
| KANSAS         | 645          | 509           | 25          | 111         | 16,211,277     |  |
| KENTUCKY       | 139          | 113           | 5           | 21          | 1,050,107      |  |
| LOUISIANA      | 580          | 369           | 32          | 179         | 5,311,558      |  |
| MAINE          | 417          | 327           | 2           | 88          | 6,572,519      |  |
| MARYLAND       | 25           | 7             | 2           | 16          | 37,444         |  |
| MASSACHUSETT S | 547          | 451           | 12          | 84          | 10,678,660     |  |
| MICHIGAN       | 50           | 27            | 2           | 21          | 383,113        |  |
| MINNESOTA      | 138          | 116           | 2           | 20          | 4,720,392      |  |
| MISSISSIPPI    | 78           | 50            | 6           | 22          | 708,610        |  |
| MISSOURI       | 418          | 354           | 17          | 47          | 10,654,606     |  |
| MONTANA        | 13           | 7             | 0           | 6           | 79,541         |  |
| NEBRASKA       | 79           | 53            | 2           | 24          | 736,216        |  |
| NEVADA         | 9            | 5             | 2           | 2           | 34,369         |  |
| NEW HAMPSHIRE  | 485          | 407           | 16          | 62          | 10,275,696     |  |
| NEW JERSEY     | 6971         | 6103          | 31          | 837         | 155,330,733    |  |
| NEW MEXICO     | 21           | 10            | 2           | 9           | 93,142         |  |
| NEW YORK       | 3063         | 2563          | 40          | 460         | 60,249,978     |  |
| NORTH CAROLINA | 86           | 68            | 4           | 14          | 665,369        |  |
| NORTH DAKOTA   | 7            | 5             | 0           | 2           | 35,053         |  |
| OHIO           | 1519         | 1305          | 71          | 143         | 43,744,029     |  |
| OKLAHOMA       | 994          | 807           | 38          | 149         | 29,638,538     |  |
| OREGON         | 389          | 54            | 314         | 21          | 2,411,802      |  |
| PENNSYLVANIA   | 505          | 380           | 13          | 112         | 4,215,219      |  |

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**Claims Workbench**

Sort By:

Also Sort By:

Finally Sort By:

State:

Limit Condo Type:

Show Policies:

Calendar Year:

Fiscal Year:

Date from:  to

**Report Description:**

[more info](#)

This report allows users to view claims loss and payment data from multiple perspectives. This is a single, primary report that serves multiple functions. This report provides statistical claims data by

**Target User(s):**

FEMA Headquarters, Region and WYO Company Personnel

**Note:**

Note: NFIPNextGen.com scheduled system upgrades, patch management, and backups occur on Sundays from 10:00 a.m. to 2:30 p.m. The system may or may not be available during this timeframe. Please plan accordingly.

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**Claims Workbench**

**Date Range: as of May 5, 2008**

**Parameters Selected for this Report:**

**Company:** All Companies      **State:** Louisiana  
**Calendar Year:** All Calendar Years      **Fiscal Year:** All Fiscal Years      **Condo Type:** All Condos

| Claim Status | Loss Count | Building Payments (\$) | Contents Payments (\$) | ICC Payments (\$) | Total Payments (\$) | Building Recovery (\$) | Content Recovery (\$) | ICC Recovery (\$) | Total Recovery (\$) | Allocated Loss Adjusted Expense (\$) | Allocated ICC (\$) | Special Expense Amount (\$) |
|--------------|------------|------------------------|------------------------|-------------------|---------------------|------------------------|-----------------------|-------------------|---------------------|--------------------------------------|--------------------|-----------------------------|
| CWOP         | 3          | 2,409                  | 0                      | 0                 | 2,409               | 0                      | 0                     | 0                 | 0                   | 375                                  | 0                  | 0                           |
| Closed       | 15         | 113,523                | 37,527                 | 0                 | 151,050             | 0                      | 0                     | 0                 | 0                   | 6,225                                | 0                  | 0                           |
| Closed       | 13         | 120,495                | 17,057                 | 0                 | 137,552             | 0                      | 0                     | 0                 | 0                   | 4,300                                | 0                  | 0                           |
| CWOP         | 1377       | 4,620,347              | 1,573,209              | 0                 | 6,193,556           | 0                      | 0                     | 0                 | 0                   | 71,400                               | 0                  | 39,116                      |
| CWOP         | 2          | 0                      | 0                      | 0                 | 0                   | 0                      | 0                     | 0                 | 0                   | 140                                  | 0                  | 80                          |
| CWOP         | 2          | 0                      | 0                      | 0                 | 0                   | 0                      | 0                     | 0                 | 0                   | 140                                  | 0                  | 0                           |
| CWOP         | 1031       | 5,308,274              | 1,056,115              | 0                 | 6,364,389           | 0                      | 0                     | 0                 | 0                   | 60,410                               | 0                  | 2,118                       |
| CWOP         | 1          | 0                      | 0                      | 0                 | 0                   | 0                      | 0                     | 0                 | 0                   | 70                                   | 0                  | 0                           |
| CWOP         | 887        | 3,186,995              | 992,245                | 0                 | 4,179,239           | 0                      | 0                     | 0                 | 0                   | 72,140                               | 0                  | -4,451                      |
| CWOP         | 870        | 3,942,129              | 1,600,065              | 0                 | 5,542,194           | 0                      | 0                     | 0                 | 0                   | 105,775                              | 0                  | 9,078                       |
| CWOP         | 24         | 49,796                 | 50,012                 | 0                 | 99,808              | 0                      | 0                     | 0                 | 0                   | 2,750                                | 0                  | -330                        |
| CWOP         | 473        | 2,489,720              | 923,596                | 6,530             | 3,419,846           | 0                      | 0                     | 0                 | 0                   | 33,340                               | 0                  | 9,888                       |
| CWOP         | 100        | 202,946                | 149,437                | 0                 | 352,382             | 0                      | 0                     | 0                 | 0                   | 8,000                                | 0                  | 3,296                       |
| CWOP         | 1          | 0                      | 0                      | 0                 | 0                   | 0                      | 0                     | 0                 | 0                   | 0                                    | 0                  | 0                           |
| CWOP         | 938        | 7,297,378              | 2,137,763              | 40,000            | 9,475,141           | 0                      | 0                     | 0                 | 0                   | 50,265                               | 0                  | 45,534                      |
| CWOP         | 2          | 0                      | 0                      | 0                 | 0                   | 0                      | 0                     | 0                 | 0                   | 250                                  | 0                  | 0                           |
| CWOP         | 10         | 0                      | 0                      | 0                 | 0                   | 0                      | 0                     | 0                 | 0                   | 1,125                                | 0                  | 0                           |
| CWOP         | 1790       | 3,181,950              | 1,446,112              | 0                 | 4,628,062           | 0                      | 0                     | 0                 | 0                   | 121,940                              | 0                  | 60,900                      |
| CWOP         | 6          | 514                    | 0                      | 0                 | 514                 | 0                      | 0                     | 0                 | 0                   | 420                                  | 0                  | 538                         |
| CWOP         | 1157       | 3,902,564              | 1,327,713              | 45,000            | 5,275,277           | 0                      | 0                     | 0                 | 0                   | 90,820                               | 0                  | 100,959                     |
| CWOP         | 11         | 17,653                 | 0                      | 0                 | 17,653              | 0                      | 0                     | 0                 | 0                   | 1,625                                | 0                  | -875                        |
| CWOP         | 1167       | 9,020,120              | 3,668,179              | 343,306           | 13,031,605          | 0                      | 0                     | 0                 | 0                   | 24,020                               | 0                  | 90,087                      |
| CWOP         | 27         | 143,900                | 56,112                 | 0                 | 200,012             | 0                      | 0                     | 0                 | 0                   | 2,750                                | 0                  | 650                         |
| CWOP         | 28         | 385,909                | 60,278                 | 0                 | 446,187             | 0                      | 0                     | 0                 | 0                   | 5,910                                | 0                  | 9,870                       |
| Closed       | 54         | 89,571                 | 29,761                 | 0                 | 119,333             | 0                      | 0                     | 0                 | 0                   | 9,630                                | 0                  | -490                        |
| Closed       | 1365       | 5,456,943              | 3,227,268              | 0                 | 8,684,211           | 0                      | 0                     | 0                 | 0                   | 418,740                              | 0                  | 21,961                      |
| Closed       | 1203       | 5,600,281              | 2,808,517              | 0                 | 8,408,798           | 0                      | 0                     | 0                 | 0                   | 476,790                              | 0                  | 5,153                       |
| Closed       | 4377       | 22,637,035             | 8,092,401              | 0                 | 30,729,436          | 0                      | 0                     | 0                 | 0                   | 1,465,500                            | 0                  | 108,829                     |



Dashboard | Logout



### General Community Information

Date Range: as of May 7, 2008

State: LOUISIANA Community: ABBEVILLE, CITY OF

|          | 1 - 4 Family | Other Res. | All Others | Total       |
|----------|--------------|------------|------------|-------------|
| PIF      | 830          | 11         | 122        | 963         |
| Coverage | 99,604,400   | 1,508,600  | 31,888,500 | 133,001,500 |
| Losses   | 164          | 9          | 16         | 189         |
| Payments | 3,040,224    | 3,121,115  | 441,327    | 6,602,665   |
| Adj. Pay | 1,530        | 0          | 545        | 2,075       |
| CWOP     | 26           | 0          | 4          | 30          |

|          | Emergency | Regular     |
|----------|-----------|-------------|
| PIF      | 0         | 961         |
| Coverage | 0         | 132,949,100 |

|            | PIF     | Losses |
|------------|---------|--------|
| A-Zone     | 0       | 0      |
| V-Zone     | 0       | 0      |
| B,C,X      | 632     | 84     |
| A01-A30,AE | 88      | 46     |
| AH Zone    | 0       | 0      |
| AO Zone    | 8       | 4      |
| A99 Zone   | 0       | 0      |
| AR Zone    | 0       | 0      |
| V01-V30,VE | 0       | 0      |
| D Zone     | 0       | 0      |
| Mob. Home  | 16      | 4      |
| BFE LT 0   | 0       |        |
| Pre-FIRM   | 774     |        |
| Post-FIRM  | 189     |        |
| Sub Dmg.   | 0       |        |
| Total Prem | 432,265 |        |
| SFHA       | 203,038 |        |
| Non-SFHA   | 229,227 |        |

**Links**

- Reports Corner
- QuickStart
- Report Catalog
- NFIPBureau.FEMA.gov

**Reports**

- Claims
- ▼ Community
  - CRS Data by Community
  - Communities on Probation or Suspension
  - Community Policy and Loss Summary
  - FEMA CRS Class Listing
  - General Community Information
  - Policy and Loss Summary By State
- Lookup
- Policies
- RL
- Technical Support
- WYO Company
- WYO Company Flood Financial Management

## Schedule

- Sign Up Today!
  - Pilot Users are Being Transferred
- WYO Company Access Starting May 21, 2008
- Fully Populated Data Warehouse June 15, 2008

- Live Demo
  - Portal
  - SQANet
- Q&A
  - Questions

**Claims Summary Information By FICO**  
**Date Range: January 1, 2006 to January 1, 2008**

- Links**  
 - Reports Corner  
 - QuickStart  
 - Report Catalog  
 - NFIPBureau.FEMA.gov

**Reports**

- ▼ Claims
  - ▢ Activity Summary for Claims Over 120 Days
  - ▢ Claim Recovery SAE Claims Report
  - ▢ Claims Activity Report
  - ▢ Claims Activity Summary
  - ▢ Claims Information and Errors
  - ▢ Claims Range of Loss
  - ▢ Claims Statistics By Calendar Fiscal Year By State
  - ▢ Claims Statistics By State By Calendar Year
  - ▢ Claims Summary Information By FICO
  - ▢ Claims Summary Information By FICO without LAE
  - ▢ Claims Summary Information By Year By State
  - ▢ Claims Workbench
  - ▢ Claims by Street Address and Community
  - ▢ Closed Loss Analysis By Policy With Company Totals
  - ▢ ICC General Report
  - ▢ Loss Statistics Summary By Fiscal Year
  - ▢ Loss Summary By Company By Year
  - ▢ Loss Summary By Year
  - ▢ Loss Summary Statistics
  - ▢ Losses Open More Than 120 Days
  - ▢ Losses by Flood Zone and Occupancy
  - ▢ Monthly Claims Incurred Report
  - ▢ Open Reserve Detail Report
  - ▢ WYO Basic Claim
  - ▢ WYO Basic ICC
  - ▢ WYO Claims Expense
  - ▢ WYO Claims Payment
  - ▢ WYO Claims Recovery
  - ▢ WYO Reserve Report
- ▼ Community
  - ▢ CRS Data by Community
  - ▢ CRS Nationwide Listing
  - ▢ Communities on Probation or Suspension
  - ▢ Community Policy & Loss Summary
  - ▢ General Community Information
  - ▢ Policy and Loss Summary By State
- ▼ Lookup
  - ▢ FICO Lookup
  - ▢ Independent Adjuster Lookup
  - ▢ Lookup
  - ▢ NFIP Community Lookup
  - ▢ Reinspection Lookup
- Policies
  - RL
  - Technical Support
  - WYO Company
- ▼ WYO Company Flood Financial Management
  - ▢ Cash Disbursement Report
  - ▢ Monthly Financial Reports Package
  - ▢ Written Premium and Payment Report

| FICO                         | State   | DOL Range |               | Total Losses | Losses Open | Losses Paid | Losses CWOP | LAE (\$)       | Total Paid (\$)      | Average Paid (\$) |
|------------------------------|---------|-----------|---------------|--------------|-------------|-------------|-------------|----------------|----------------------|-------------------|
| <b>For Fiscal Year: 2008</b> |         |           |               |              |             |             |             |                |                      |                   |
|                              | Unknown | -         | DIRECT        | 233          | 65          | 138         | 30          | 132,046        | 2,869,426.95         | 20,792.95         |
|                              | Unknown | -         | WYO           | 638          | 220         | 345         | 73          | 333,340        | 7,859,825.66         | 22,782.10         |
|                              |         |           | <b>Total:</b> | <b>871</b>   | <b>285</b>  | <b>483</b>  | <b>103</b>  | <b>465,385</b> | <b>10,729,252.61</b> | <b>43,575.05</b>  |
| 0                            | Unknown | -         | DIRECT        | 31           | 16          | 0           | 15          | 2,985          | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 1,375        | 868         | 198         | 309         | 190,453        | 3,745,058.96         | 18,914.44         |
|                              |         |           | <b>Total:</b> | <b>1,406</b> | <b>884</b>  | <b>198</b>  | <b>324</b>  | <b>193,438</b> | <b>3,745,058.96</b>  | <b>18,914.44</b>  |
| 123                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 1            | 0           | 1           | 0           | 650            | 10,000.00            | 10,000.00         |
|                              |         |           | <b>Total:</b> | <b>1</b>     | <b>0</b>    | <b>1</b>    | <b>0</b>    | <b>650</b>     | <b>10,000.00</b>     | <b>10,000.00</b>  |
| 160                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 1            | 0           | 0           | 1           | 225            | 0.00                 | 0.00              |
|                              |         |           | <b>Total:</b> | <b>1</b>     | <b>0</b>    | <b>0</b>    | <b>1</b>    | <b>225</b>     | <b>0.00</b>          | <b>0.00</b>       |
| 205                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 1            | 0           | 1           | 0           | 750            | 6,958.61             | 6,958.61          |
|                              |         |           | <b>Total:</b> | <b>1</b>     | <b>0</b>    | <b>1</b>    | <b>0</b>    | <b>750</b>     | <b>6,958.61</b>      | <b>6,958.61</b>   |
| 208                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 206          | 142         | 61          | 3           | 72,951         | 3,578,685.21         | 58,666.97         |
|                              |         |           | <b>Total:</b> | <b>206</b>   | <b>142</b>  | <b>61</b>   | <b>3</b>    | <b>72,951</b>  | <b>3,578,685.21</b>  | <b>58,666.97</b>  |
| 209                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 35           | 10          | 23          | 2           | 38,134         | 1,133,781.47         | 49,294.85         |
|                              |         |           | <b>Total:</b> | <b>35</b>    | <b>10</b>   | <b>23</b>   | <b>2</b>    | <b>38,134</b>  | <b>1,133,781.47</b>  | <b>49,294.85</b>  |
| 290                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 6            | 0           | 6           | 0           | 5,500          | 119,166.81           | 19,861.14         |
|                              |         |           | <b>Total:</b> | <b>6</b>     | <b>0</b>    | <b>6</b>    | <b>0</b>    | <b>5,500</b>   | <b>119,166.81</b>    | <b>19,861.14</b>  |
| 655                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 3            | 1           | 1           | 1           | 1,225          | 24,264.64            | 24,264.64         |
|                              |         |           | <b>Total:</b> | <b>3</b>     | <b>1</b>    | <b>1</b>    | <b>1</b>    | <b>1,225</b>   | <b>24,264.64</b>     | <b>24,264.64</b>  |
| 657                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 3            | 2           | 0           | 1           | 225            | 0.00                 | 0.00              |
|                              |         |           | <b>Total:</b> | <b>3</b>     | <b>2</b>    | <b>0</b>    | <b>1</b>    | <b>225</b>     | <b>0.00</b>          | <b>0.00</b>       |
| 658                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 18           | 6           | 10          | 2           | 7,175          | 373,076.91           | 37,307.69         |
|                              |         |           | <b>Total:</b> | <b>18</b>    | <b>6</b>    | <b>10</b>   | <b>2</b>    | <b>7,175</b>   | <b>373,076.91</b>    | <b>37,307.69</b>  |
| 659                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 8            | 4           | 4           | 0           | 3,143          | 127,323.94           | 31,830.99         |
|                              |         |           | <b>Total:</b> | <b>8</b>     | <b>4</b>    | <b>4</b>    | <b>0</b>    | <b>3,143</b>   | <b>127,323.94</b>    | <b>31,830.99</b>  |
| 660                          |         |           | DIRECT        | 0            | 0           | 0           | 0           | 0              | 0.00                 | 0.00              |
|                              | Unknown | -         | WYO           | 1            | 0           | 1           | 0           | 850            | 24,690.50            | 24,690.50         |