



NATIONAL FLOOD INSURANCE PROGRAM

Bureau and Statistical Agent

W-02007

MEMORANDUM TO: Write Your Own (WYO) Principal Coordinators
and the NFIP Servicing Agent

FROM: Joyce A. King
Claims and Underwriting Director
NFIP Bureau & Statistical Agent

DATE: January 17, 2002

SUBJECT: 2002 NFIP Claims Presentation Workshops

Enclosed is the 2002 NFIP Claims Presentation workshop schedule. These workshops will focus on key SFIP changes, concepts, and coverage information. We will explore additional subjects such as loss settlement adjustments, new policy definitions, and the new policy language and exclusions.

Please submit the enclosed registration form if you are interested in attending any of these workshops.

Attachment

cc: Vendors, IBHS, WYO Standards, FIPNC, Government Technical Representative

Suggested Routing: Claims, Data Processing, Marketing, Underwriting

7700 HUBBLE DRIVE • LANHAM, MD 20706 • (301) 731-5300

COMPUTER SCIENCES CORPORATION, under contract to the FEDERAL EMERGENCY MANAGEMENT AGENCY,
is the Bureau and Statistical Agent for the National Flood Insurance Program

REGISTRATION FORM

2002 NFIP Claims Presentation

(There will be no on-line registrations)

PLEASE TYPE OR PRINT CLEARLY

Presentation Number _____ Location _____

Your Name _____

E-Mail Address _____

Social Security Number (Mandatory) ____ - ____ - ____

Company/Organization _____

Address _____

Work telephone Number _____ Fax Number _____

Please complete this registration form and **mail** it with your \$10.00 check to:

Claims Presentation Coordinator
NFIP Bureau & Statistical Agent
7700 Hubble Drive
Room N195
Lanham, MD 20706

Make your check payable to the **National Flood Insurance Program**

For more information call: 800-426-6347 ext. 746

PLEASE DO NOT FAX THIS FORM

Complete a separate form for each attendee

WORKSHOP LOCATIONS

WORKSHOP 1

PLACE: HATO REY, PR
DATE: FEBRUARY 4, 2002
TIME: 8:30 AM
LOCATION: FEMA CARIBBEAN DIVISION OFFICE
NEW SAN JUAN OFFICE BUILDING
159 CHARDON AVENUE, 6TH FLOOR
787-296-3500 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - JANUARY 21, 2002

WORKSHOP 2 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: MIAMI, FL
DATE: FEBRUARY 11, 2002
TIME: 8:30 AM
LOCATION: MIAMI - DADE COUNTY RESCUE HEADQUARTERS
MEETING ROOM - FIRE BOARD CHAMBERS
9300 NW 41ST
305-468-5424 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - JANUARY 28, 2002

WORKSHOP 3 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: TAMPA, FL
DATE: FEBRUARY 13, 2002
TIME: 8:30 AM
LOCATION: USAA
17200 COMMERCE PARK BLVD.
813-632-4000 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - JANUARY 30, 2002

WORKSHOP 4 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: PENSACOLA, FL
DATE: FEBRUARY 15, 2002
TIME: 8:30 AM
LOCATION: PENSACOLA JUNIOR COLLEGE
1000 COLLEGE BLVD
850-484-1000 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - FEBRUARY 1, 2002

WORKSHOP 5 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: BIRMINGHAM, AL
DATE: FEBRUARY 19, 2002
TIME: 8:30 AM
LOCATION: SHERATON BIRMINGHAM HOTEL
2101 RICHARD ARRINGTON JR. BLVD NORTH
205-324-5000 (FOR DIRECTIONS ONLY)

WORKSHOP 6

PLACE: OKLAHOMA CITY, OK
DATE: FEBRUARY 21, 2002
TIME: 8:30 AM
LOCATION: OKLAHOMA CITY ZOOLOGICAL PARK
2101 NE 50TH STREET
405-425-0289 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - FEBRUARY 7, 2002

WORKSHOP 7 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: ARLINGTON, TX
DATE: FEBRUARY 25, 2002
TIME: 8:30 AM
LOCATION: CENTER POINT 2
616 SIX FLAGS DRIVE
817-695-9120 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - FEBRUARY 11, 2002

WORKSHOP 8

PLACE: ARLINGTON, TX
DATE: FEBRUARY 26, 2002
TIME: 8:30 AM
LOCATION: CENTER POINT 2
616 SIX FLAGS DRIVE
817-695-9120 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - FEBRUARY 12, 2002

WORKSHOP 9

PLACE: SAN ANTONIO, TX
DATE: MARCH 1, 2002
TIME: 8:30 AM
LOCATION: USAA GROUP
9800 FREDERICKSBURG RD
210-498-5686 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - FEBRUARY 15, 2002

WORKSHOP 10

PLACE: HUMBLE, TX
DATE: MARCH 6, 2002
TIME: 8:30 AM
LOCATION: HUMBLE CIVIC CENTER / ARENA COMPLEX
8233 WILL CLAYTON PKWY
281-446-4140 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - FEBRUARY 21, 2002

WORKSHOP 11

PLACE: SAN DIEGO, CA
DATE: MARCH 11, 2002
TIME: 8:30 AM
LOCATION: SAN DIEGO CONVENTION CENTER
SAN DIEGO CONCOURSE
202 C STREET MS57
619-615-4100 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - FEBRUARY 25, 2002

WORKSHOP 12

PLACE: VALLEJO, CA
DATE: MARCH 13, 2002
TIME: 9:00 AM
LOCATION: HOLIDAY INN VALLEJO
1000 FAIRGROUNDS DRIVE
707-644-1200 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - FEBRUARY 27, 2002

WORKSHOP 13

PLACE: SALEM, OR
DATE: MARCH 15, 2002
TIME: 8:30 AM
LOCATION: STATE FARM INSURANCE COMPANY
SALEM REGIONAL OFFICE
4600 25TH AVE. NE
503-463-3616 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - MARCH 1, 2002

WORKSHOP 14

PLACE: DUPONT, WA
DATE: MARCH 18, 2002
TIME: 8:30 AM
LOCATION: STATE FARM INSURANCE COMPANY
DUPONT REGIONAL OFFICE
1000 WILMINGTON DRIVE
253-912-7376 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - MARCH 4, 2002

WORKSHOP 15 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: DENVER, CO
DATE: MARCH 20, 2002
TIME: 8:30 AM
LOCATION: DENVER FEDERAL CENTER
6TH AVE KIPLING
BUILDING 710
303-235-4830 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - MARCH 6, 2002

WORKSHOP 16

PLACE: LANHAM, MD
DATE: APRIL 12, 2002
TIME: 8:30 AM
LOCATION: GREENTEC IV
7700 HUBBLE DRIVE
301-794-2220 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - MARCH 29, 2002

WORKSHOP 17

PLACE: RANDOLPH, MA
DATE: APRIL 19, 2002
TIME: 8:30 AM
LOCATION: HOLIDAY INN RANDOLPH
1374 NORTH MAIN STREET
781-961-1000 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - APRIL 5, 2002

WORKSHOP 18 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: CHARLESTON, WV
DATE: APRIL 22, 2002
TIME: 8:30 AM
LOCATION: CHARLESTON CIVIC CENTER
200 CIVIC CENTER DRIVE RM 204
304-345-1500 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - APRIL 8, 2002

WORKSHOP 19

PLACE: CINCINNATI, OH
DATE: APRIL 24, 2002
TIME: 8:30 AM
LOCATION: FOUR POINTS SHERATON HOTEL
8020 MONTGOMERY RD
513-793-4300 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - APRIL 10, 2002

WORKSHOP 20 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: SOUTH BARRINGTON, IL
DATE: APRIL 26, 2002
TIME: 8:30 AM
LOCATION: ALLSTATE INSURANCE COMPANY
51 WEST HIGGINS ROAD
847-551-2058 (FOR DIRECTIONS ONLY)
PRE-REGISTRATION DEADLINE - APRIL 12, 2002

WORKSHOP 21

PLACE: RONKONKOMA, NY
DATE: MAY 1, 2002
TIME: 8:30 AM
LOCATION: HOLIDAY INN
3845 VETERANS MEMORIAL HIGHWAY
631-585-9500 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - APRIL 17, 2002

WORKSHOP 22

PLACE: RUNNEMEDE, NJ
DATE: MAY 3, 2002
TIME: 8:30 AM
LOCATION: HOLIDAY INN
109 9TH AVE.
856-939-4200 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - APRIL 19, 2002

WORKSHOP 23 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: RICHMOND, VA
DATE: MAY 6, 2002
TIME: 8:30 AM
LOCATION: SHERATON RICHMOND WEST HOTEL
6624 W. BROAD STREET
804-288-9355 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - APRIL 22, 2002

WORKSHOP 24

PLACE: WILMINGTON, NC
DATE: MAY 8, 2002
TIME: 8:30 AM
LOCATION: THALIAN HALL CENTER
310 CHESTNUT STREET
910-343-3664 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - APRIL 24, 2002

WORKSHOP 25

PLACE: CAYCE, SC (COLUMBIA)
DATE: MAY 10, 2002
TIME: 8:30 AM
LOCATION: SOUTH CAROLINA FARM BUREAU
754 KNOX ABBOT DRIVE
803-936-4290 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - APRIL 26, 2002

WORKSHOP 26 *SINGLE ADJUSTER PROGRAM SESSION

PLACE: NEW ORLEANS, LA
DATE: MAY 23, 2002
TIME: 8:30 AM
LOCATION: HYATT REGENCY NEW ORLEANS
500 POYDRAS PLAZA
504-561-1234 (FOR DIRECTIONS ONLY)

PRE-REGISTRATION DEADLINE - MAY 9, 2002

*Joint wind and water training session with Florida Windstorm Underwriting Association.